

What To Do After... A Motor Vehicle Accident

1. Check if you or anyone else in your vehicle is injured. Consider whether an ambulance needs to be called.
2. If appropriate, contact the police and report the accident to them. If you are well enough and it is possible to do so, move your vehicle to a safe area.
3. Speak with the other driver(s) involved in the accident and obtain their contact and insurance details together with the contact information of any witnesses.
4. Important information to request is their name, address, telephone number, vehicle registration, insurance company name and policy number.
5. If appropriate and safe to do so, take photographs of the damage to your vehicle and any others involved in the accident.
6. If you have been injured, visit your local hospital or arrange an appointment with your GP.
7. Contact your insurers to advise them of the accident.
8. Contact FJG on **01206 700565** to arrange a free initial consultation to discuss the merits of your case.

What To Do After.... An Accident at Work

1. Make sure you report the accident to a supervisor and ensure that it is recorded in your employer's accident book.
2. If you are injured, ask to be seen by the first aider and if appropriate go to the hospital.
3. When you are well enough to do so and if possible, take photographs of the cause of the accident.
4. Obtain details of any witnesses to the accident.
5. If the accident was not your fault and you have been injured, contact us within 3 years for advice on the compensation due to you.

**To contact the team at FJG please call 01206 700565
or email personalinjury@fjg.co.uk**

What To Do If.... You're injured in a public place

1. If you are in a shop, office or similar environment, report the accident to someone there and ask that they record it in their accident book.
2. If you are injured outdoors, for example because of uneven paving, report the incident to your local council as soon as you are able to do so. They may advise you that the area is maintained by the County Council, in which case you should also report the accident to them.
3. Where appropriate, take photographs of the cause of the accident and obtain details of any witnesses. For potholes and uneven surfaces take measurements if possible.
4. Go to the hospital or to your GP if you have sustained injury as a result of the accident.
5. If the accident was not your fault and you have been injured, contact us within 3 years for advice on the compensation due to you.

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What To Do If.... You've suffered from clinical negligence

As each case of clinical negligence is different we advise that you contact us as soon as you think you may have experienced clinical negligence for guidance on what to do.

The general steps to follow will be:

1. Make a formal complaint in writing to the Hospital or Practice that you think has been negligent setting out what you think went wrong and asking for them to investigate the matter.
2. They may respond with an apology or an explanation of what went wrong and what changes they are going to make to ensure that this doesn't happen again. If, once you have received their response, you remain unhappy, the next steps will be to obtain your complete medical records and pursue a claim.

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