

IT Engineer
Colchester, CO4
Competitive salary
Permanent

Job Summary

Fisher Jones Greenwood LLP is going through an exciting period of growth. We have a new opportunity to join FJG as an IT Support Engineer in our Colchester office.

Technology is at the center of our strategy. We aim to be at the forefront of technology in the legal sector and we need exceptional talent to support our plans. This role will:

- Provide day to day support of our IT services
- Support and develop staff that need technical assistance
- User onboarding and offboarding

About FJG

At Fisher Jones Greenwood LLP, our expertise is supported by more than just our word. Our professional accreditation's and awards rank us in both the Legal500 and Chambers directories.

For over a decade, FJG has been one of the region's fastest-growing firms of solicitors; and maintains plans for further expansion. Today, Fisher Jones Greenwood LLP has been established for over 35 years' and its lawyers have vast experience and carry substantial reputational goodwill.

Operating across 6 offices based in Essex and in London FJG has over 160 lawyers, paralegals, trainee solicitors and support staff whom service the full legal services market spectrum.

FJG is well recognised for its commitment to delivering innovative and technologically advanced client experiences and is well regarded both locally and nationally. Our modern, forward thinking, approach has seen us stay at the forefront of a fast moving, evolving market and has provided FJG with a rare resilience. We have achieved by listening to and actioning client feedback that we receive, and we are committed to providing the highest level of customer service consistently.

We are proud of our client-focused approach, which incorporates our guaranteed same-day response to enquiries and our services are soon to be better marketed by the introduction of an easily navigable and cutting edge website interfacing experience featuring artificial intelligence technology.

FJG is one of the region's very best employers. At FJG we invest in staff and we support our employees through every step of a career journey, by knowing our

people and being committed to helping them realise their potential. We provide a culture where people can thrive not only in the workplace but achieve their personal goals by offering a supportive working environment and flexible working options.

Skills and Experience

- Experience of working in an IT support helpdesk based role
- Good working knowledge of office automation products, databases, Windows Server and Desktop environments and remote support
- Attention to detail and able to work in a methodical way
- Excellent planning and prioritising skills

How to apply

Please send your CV and a covering letter to careers@fjg.co.uk.